

General Terms and Conditions

Conditions for car rental

- minimum age renters and people who can drive a car is 22 years old
- minimum experience of driving at least 2 years
- to rent a car you must present a valid driving license and a valid identification document (ID card or passport)
- rental car can only be driven tenant or a person mentioned in the lease; in the case of proceedings by parties other than the tenant, the tenant is fully liable for damages; it is good to consider entrusting the management vehicle to another person
- termination rent a car rent is not refundable
- the car is a strict smoking ban
- a ban on any adjustments to the car, including pasting, screwing, drilling, etc.

Delivery and return of the car

- the car is handed over and returns clean (exterior and interior)
- the car is handed over with a full fuel tank
- the tenant's car takes over from 8am on the first day of the rental
- the renter's car returns until 16h on the last day of the rental (possibly by agreement)
- takeover of the vehicle and familiarization with the equipment and service takes about 30 minutes, as well as taking over and checking the car from the tenant, it is necessary to count with this time
- when using equipment from the equipment (first aid kit), it is necessary to purchase a new one or deduct the value from the deposit

Payment Terms

- a deposit of 30% of the total amount of the rent is payable immediately after the booking, the proof of payment will be sent by e-mail or by post. By paying the deposit, the tenant agrees to the terms and conditions.
- the rent supplement is paid at the latest on the day of taking over the car
- we require a refundable deposit of CZK 5,000 (co-payment in case of an accident)

- a one-time service fee of CZK 300 incl. VAT (final cleaning of the car, adding water to washers, checking the vehicle). Not applicable in case of renting for more than 7 days.

Sanctions

- for loss of vehicle keys, vehicle registration certificate, green card, service book or other documentation (insurance), we charge a contractual fee of CZK 6,000 for each lost item
- we pay a contractual fee of up to CZK 5,000 for excessive pollution
- in the event of a subsequent return of the car, as agreed in the contract, we will be liable for a contractual fine of up to CZK 5,000 for each 24-hour delay
- in the case of exceeding the permissible mileage according to the contract, the lessor is obliged to pay a fee of CZK 3 / km at the time of the return of the car.
- in case of any damage to the car or equipment and interior of the vehicle up to CZK 5,000, the repair price will be deducted from the deposit
- if the landlord is the owner of the car, the lessee is obliged to pay for the days when the vehicle will be serviced according to the price list.

Cancellation Policy

- upon withdrawal of 8 to 14 days prior to loan is 20% of the rent
- upon withdrawal of 3 to 7 days prior to loan, 50% of the rent
- upon withdrawal of 1 to 2 days prior to the loan or on the day of the loan, 80% of the rent

Insurance, Accidents and Disorders

- the car is insured in an emergency, with a deduction of 5%, min. CZK 5,000 and to the same extent the liability is transferred to the lessee
- insurance is valid in all European countries outside Russia, Belarus, Ukraine and Moldova
- in case of minor damage to the car or loss of part of the interior, the accident insurance can not be applied, any damage is applied from the refundable deposit
- the lessee is obliged to immediately report any accident and damage to the vehicle by phone directly to the landlord, non-stop on the phone number +420 725 502 260.
- in case of any accident or unauthorized intrusion, the tenant is obliged to summon the police and request a confirmation of the event-accident registration, and in his / her own interest to draw a drawing and photographs of the accident and damage to the car

- in the event of an accident, it is always necessary to obtain the identification data of the other participant in the accident, the green card and stamp and sign the Euroform for the accident record (it is in the vehicle's equipment)
- all repairs and purchase of spare parts can only be carried out with the consent of the landlord
- the car is under warranty and any repairs should only be performed by an authorized service center. The repair record must be written to the service book (it is available in the vehicle)